

September 23, **2025**, 9:00 a.m. - 12:00 p.m. & **September 24**, **2025**, 9:00 a.m. - 12:30 p.m.

Online-Event

Our experts and speakers from SAP and our customers will get you up to speed on the current focus topics in Sales & Service. Together we will tackle the future of successful sales and service.

REGISTER NOW FOR 23/09/2025!

Agenda 23. September 2025

09:00 a.m. **Welcome**

Eric Grünemeier, Account Manager, ORBIS SE

09:15 a.m. From gut feeling to data power: How data-driven CRM and AI are changing work

in sales!

Caroline Böttcher's keynote addresses current trends such as AI in sales and looks at

the opportunities and challenges

Caroline Böttcher, Vertriebsleitung SAP CX, Mittelstand, SAP SE

9:35 a.m. Sales management with SAP Sales Cloud Version 2: How to increase the

effectiveness of your sales with AI & co.

Our expert takes a look at the new sales management features with you $% \left(1\right) =\left(1\right) \left(1\right) +\left(1\right) \left(1\right) \left(1\right) +\left(1\right) \left(1\right) \left($

Aaron Karch, Team Lead Marketing & Sales Solutions, ORBIS SE

10:25 a.m. More efficiency in day-to-day sales with an Al-supported CRM: where & how the

SAP Sales Cloud scores in practice.

Get to know the most important features for everyday sales live.

Sebastian Jörns, Business Process Consultant, ORBIS SE

11:15 a.m. Learnings from practice: SAP Sales Cloud V2 @Pollmeier Massivholz

GmbH & Co. KG

Find out more about the project from our customer and why they opted for SAP Sales

Cloud Version 2.

Stephan Fritsch, Sales Director, Pollmeier Massivholz GmbH & Co. KG

11:45 a.m. **Recap and Conclusion**

Eric Grünemeier, Account Manager, ORBIS SE



